

6/13/2024

The Episcopal Church In Hawaii
229 Queen Emma Sq
Honolulu, HI 96813-2334

24/7 Property and Casualty Claims Reporting

Dear Friends,

Thank you for choosing The Church Insurance Company of Vermont for your property and casualty coverage. It is a privilege to serve your organization. For more than 90 years, The Church Insurance Companies (CIC) have focused on providing The Episcopal Church broad, cost-effective property and casualty coverage and personal claim service in a financially sustainable way.

Of course, no matter the strength of your safety and loss control program, you will, unfortunately, encounter claims. Accidents do happen, and prompt, complete reporting is the first step toward a successful outcome.

Please review and note the following helpful recommendations designed to efficiently get the claim process under way toward a successful outcome:

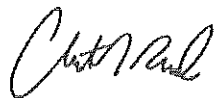
- Report claims immediately to our claims team 24/7 at **800-223-5705**, press 1, or by email to claims@cpq.org.
- To initiate a new claim, the following information is required:
 - ✓ Name on the policy and loss location address
 - ✓ Contact person(s) name, phone number, and email
 - ✓ Date of loss
 - ✓ Claimant name with phone, address, and/or email, when a loss involves a third party
- Police reports, estimates, photos, and any materials/receipts should be provided to your assigned adjuster or sent to claims@cpq.org as soon as possible.

When a loss occurs, we stand ready to quickly review and respond to your claim. Personal service, coupled with prompt and compassionate claim settlement, is a priority for us. When you encounter a loss, we will be at your side.

For more information, visit our website at cpq.org/claims.

Thank you for allowing us to serve you. It is our privilege to provide you with the quality of service that you have come to expect.

Faithfully,



Christopher Rourke
Senior Vice President & General Manager